LAZADA
SELLER FLEET / SELLER POS LAJU

BEFORE YOU START
DROPSHIPPING ON LAZADA,
FOLLOW THESE IMPORTANT STEPS

Step 1: Active your Lazada “seller fleet”

As you may already know Lazada requires sellers to use their appointed shipping providers like GDEX, Poslaju, Skynet etc. How should you manage the courier consignment notes and tracking ID if you are dropshipping from Kumoten to Lazada?

The good news is we have a solution with Lazada. When you dropship with Kumoten, you can use Kumoten's own shipping provider. You do not have to print any consignment note from Lazada, we will take care of that.

Once you have your Lazada store activated, please Email (support@kumoten.com) or Whatsapp us (0193310990) us the following details:

1. Your name.
2. Your contact details
3. Your Lazada Store URL
4. Your Lazada Seller ID
5. Your Unicart URL
6. Your Kumoten username

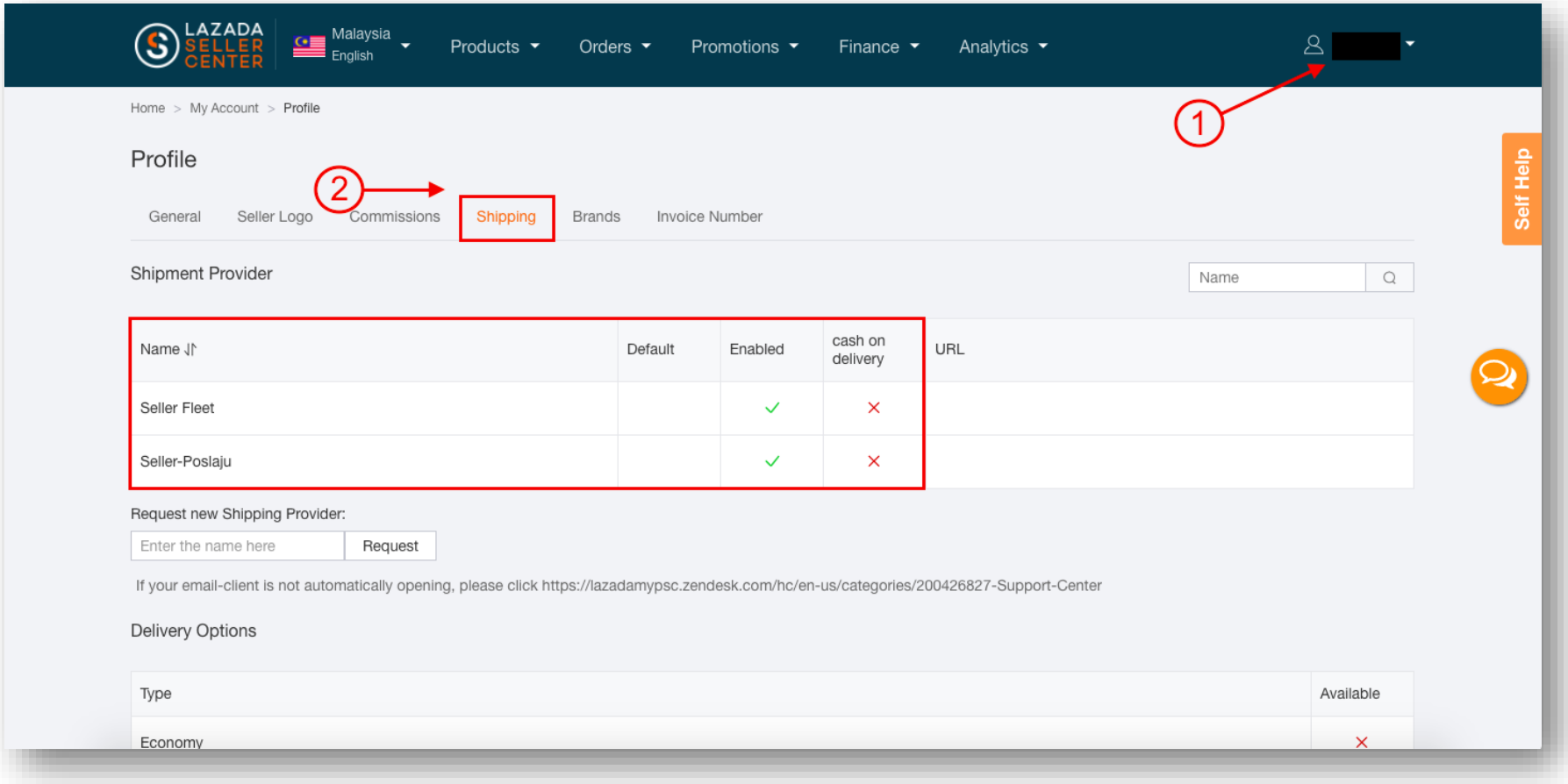
We will activate a special shipping provider for you.

Step 2: Seller fleet Activation status.

① Go to **“Profile”.**

② Click Shipping

Note:
“when the seller fleet is active the status will mention enabled”



SELLER FLEET VS SELLER POS LAJU

What is **“Seller Pos Laju”**?

- Seller Pos Laju refers to the last mile delivery is completed by Pos Laju.
- In most cases, you should choose “Seller Pos Laju” when updating “Ready-To-Ship” with the tracking ID provided by Kumoten.
- If the tracking ID can be tracked on https://www.poslaju.com.my/track-trace-v2/ after 3-4 working days, then select “Seller Pos Laju” otherwise, select “Seller Fleet”.
- This option automatically updates Lazada on the delivery status. And once item reaches buyer, it will automatically update status to delivered.

What is **“Seller Fleet”** ?

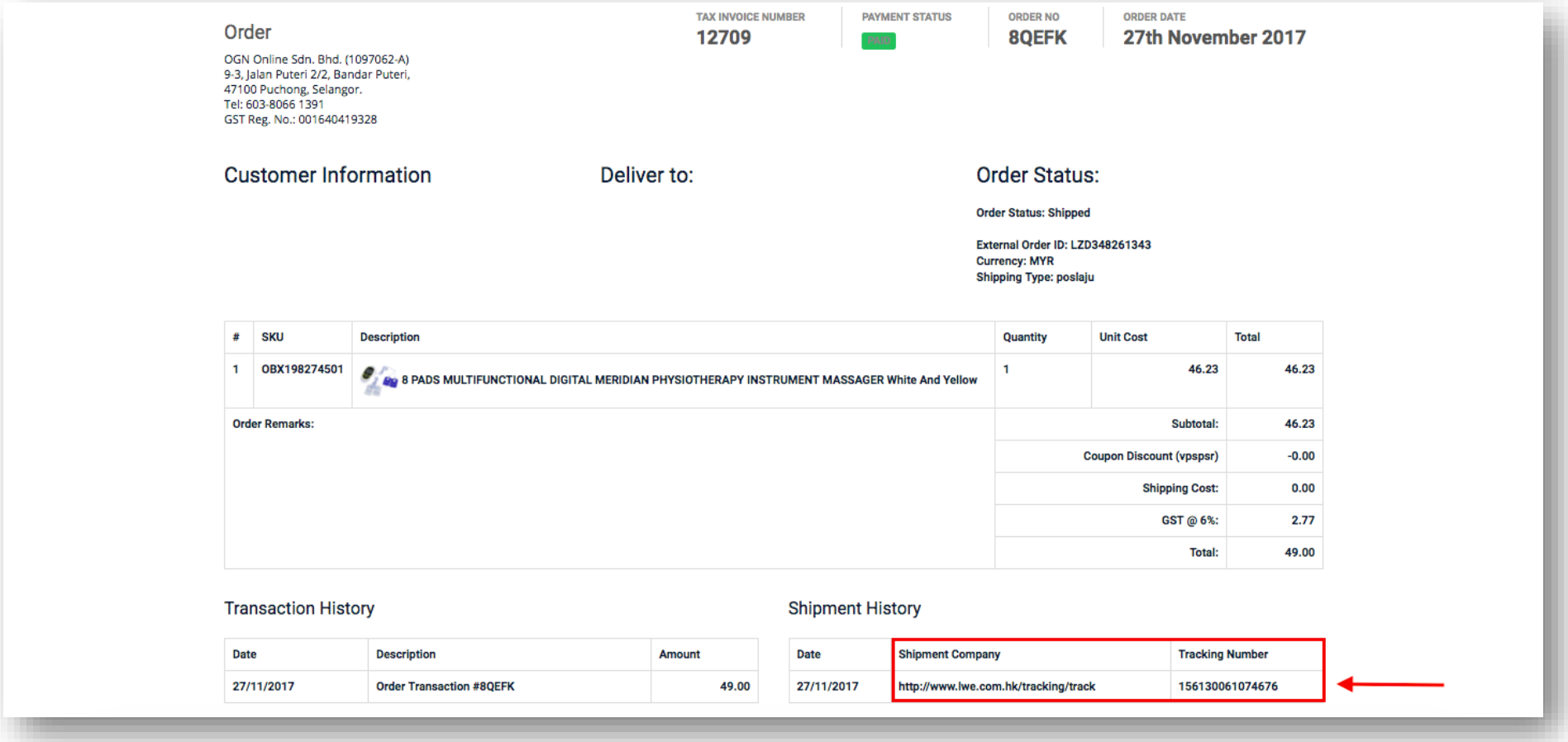
- If the tracking cannot be tracked on PosLaju tracking website after 4 working days, very likely the delivery is done by other courier service providers.
- This does not happen very often unless the item are sensitive items such as batteries.
- Select “Sellect Fleet” if you see the tracking URL in Kumoten is NOT https://www.lwe.asia/tracking .
- After you have updated Ready-To-Ship using Seller Fleet option,

HOW TO KNOW WHEN TO USE SELLER FLEET?

Step 1: Check the update **“Tracking Number”.**

① Go to your order.

②Copy the tracking number and track the tracking number at **“shipment company”** url given.



Order

OGN Online Sdn. Bhd. (1097062-A)
9-3, Jalan Puteri 2/2, Bandar Puteri,
47100 Puchong, Selangor.
Tel: 603-8066 1391
GST Reg. No.: 001640419328

TAX INVOICE NUMBER	PAYMENT STATUS	ORDER NO	ORDER DATE
12709	PAID	8QEFK	27th November 2017

Customer Information

Deliver to:

Order Status:

Order Status: Shipped

External Order ID: LZD348261343
Currency: MYR
Shipping Type: poslaju

#	SKU	Description	Quantity	Unit Cost	Total
1	OBX198274501	8 PADS MULTIFUNCTIONAL DIGITAL MERIDIAN PHYSIOTHERAPY INSTRUMENT MASSAGER White And Yellow	1	46.23	46.23

Order Remarks:		
	Subtotal:	46.23
	Coupon Discount (vpspsr)	-0.00
	Shipping Cost:	0.00
	GST @ 6%:	2.77
	Total:	49.00

Transaction History

Date	Description	Amount
27/11/2017	Order Transaction #8QEFK	49.00

Shipment History

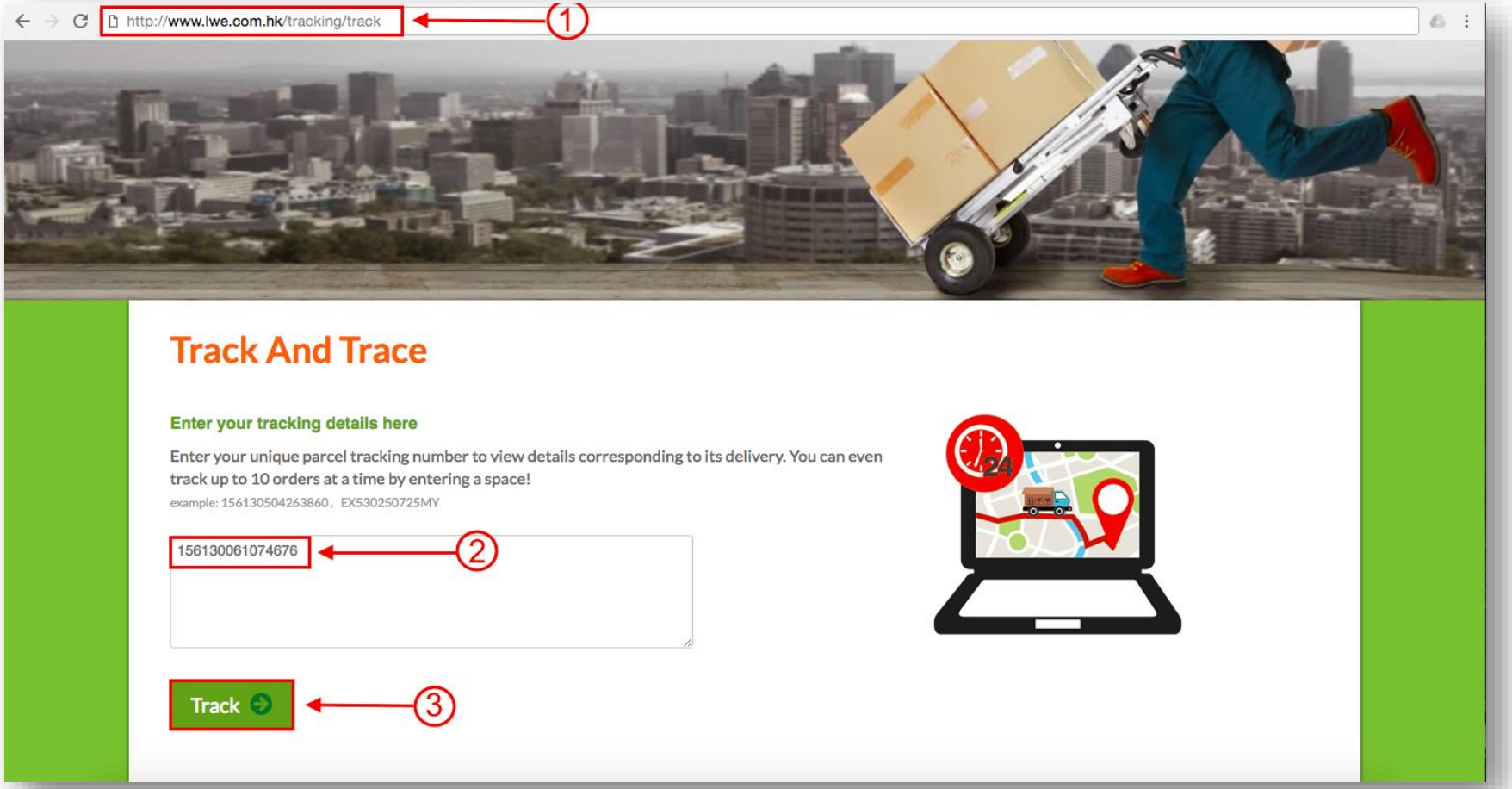
Date	Shipment Company	Tracking Number
27/11/2017	http://www.lwe.com.hk/tracking/track	156130061074676

Step 2: Track the tracking number at the **“shipment company”** url given.

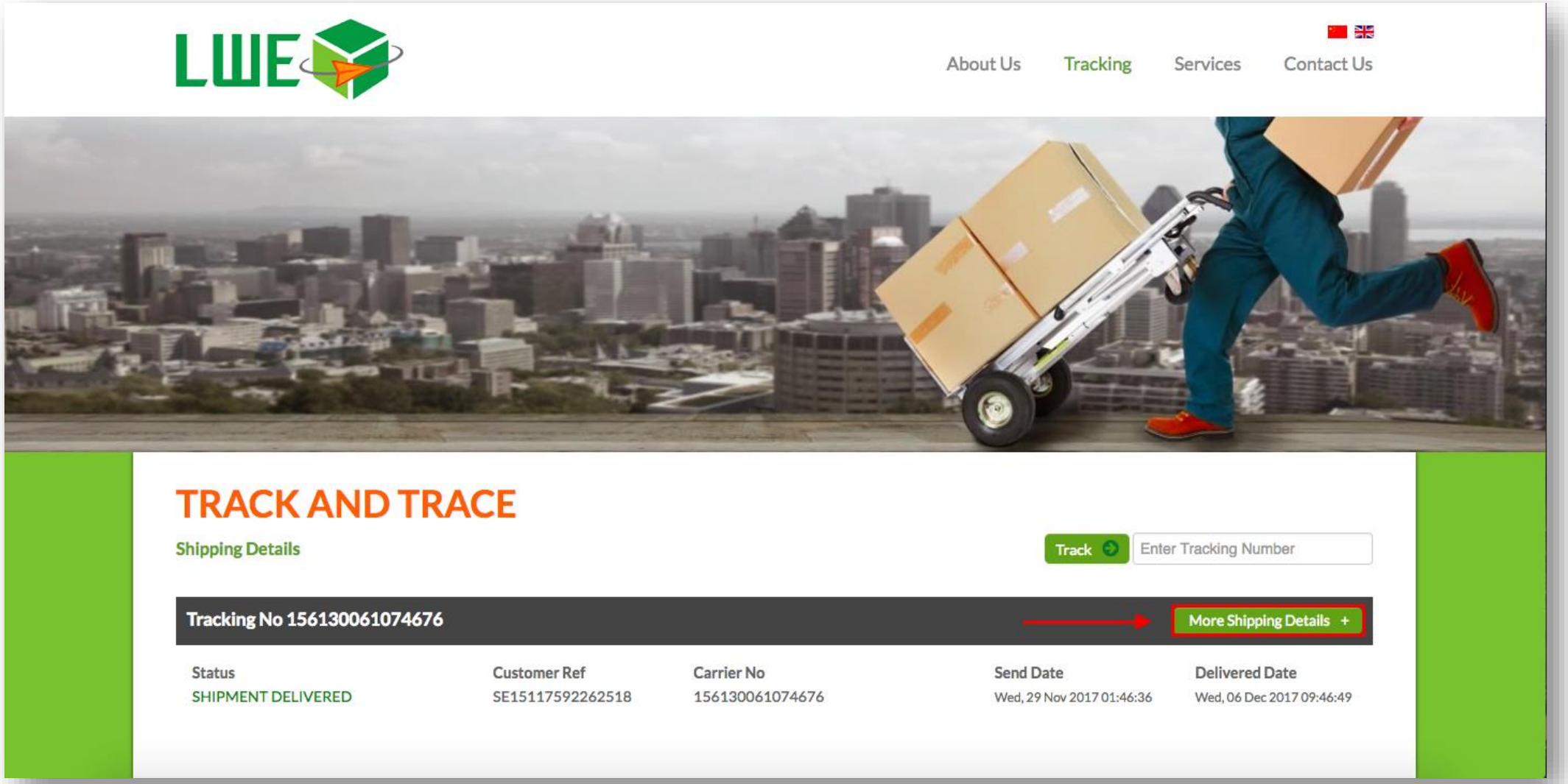
① Search the **“URL”** given.

② Paste the tracking number.

③ Click **“Track”** Button.



Step 3: Click **“More Shipping Details”** button.



Step 4: Complete shipping details will appear.

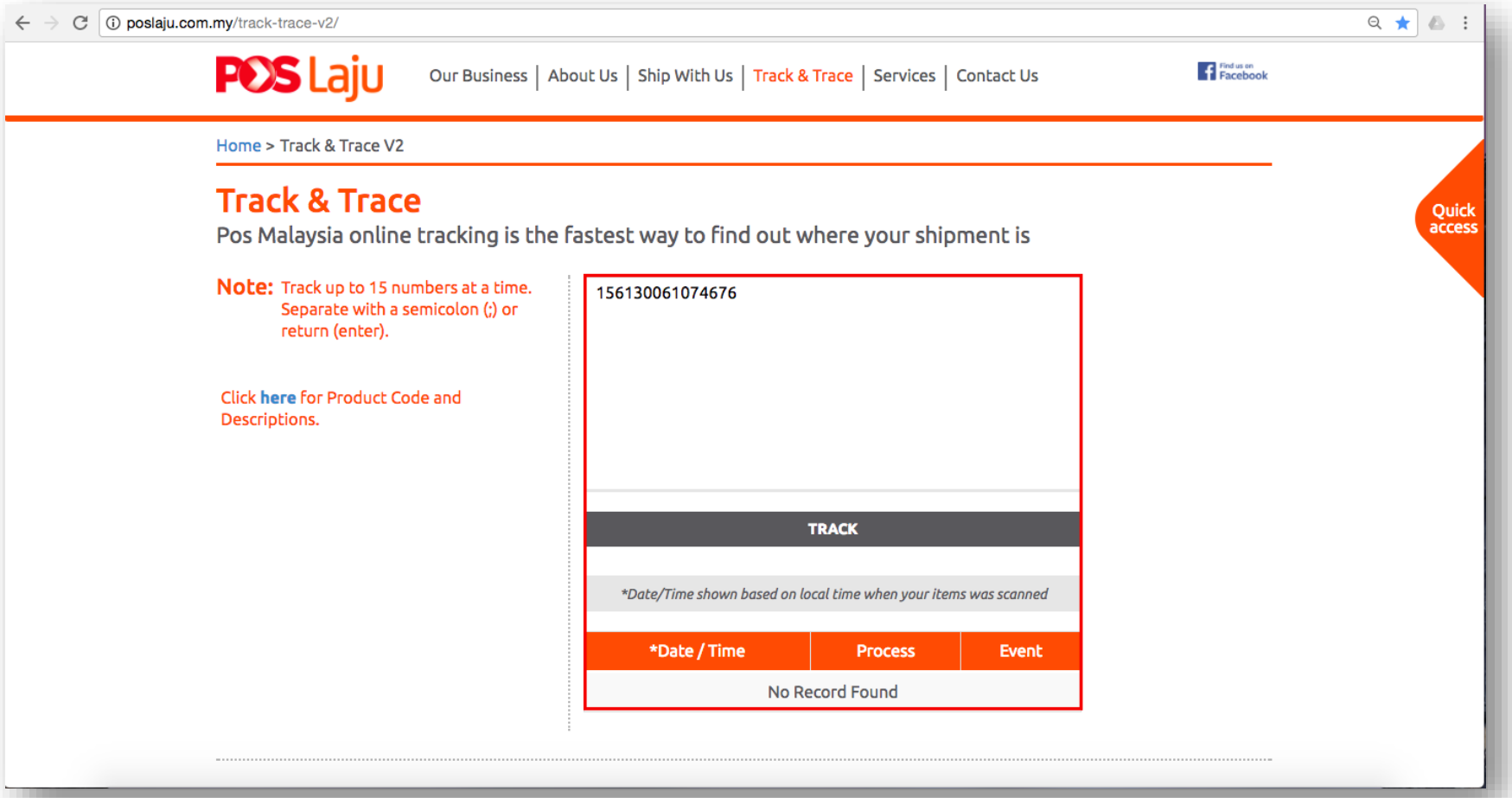
Date	Location	Description	Remarks
Wed, 29 Nov 2017 01:46:36	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Shipment info registered at SHENZHEN.	
Wed, 29 Nov 2017 02:06:49	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Pickup shipment checked in at SHENZHEN.	
Wed, 29 Nov 2017 05:41:53	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Shipment designated to MALAYSIA.	
Thu, 30 Nov 2017 17:20:10	HONG KONG, HONGKONG	Shipment designated to MALAYSIA.	
Thu, 30 Nov 2017 19:45:21	HONG KONG, HONGKONG	Linehaul On-Hold/Delay CARGO DELAY	
Sat, 02 Dec 2017 19:40:22	HONG KONG, HONGKONG	Shipment departed to MALAYSIA.	
Sat, 02 Dec 2017 23:20:40	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment arrived at airport.	
Mon, 04 Dec 2017 10:00:14	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Custom cleared and arrived at KUALA LUMPUR (LOGISTICS HUB), MALAYSIA station.	
Mon, 04 Dec 2017 10:05:58	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Linehaul On-Hold/Delay CARGO TERMINAL DELAY	
Tue, 05 Dec 2017 12:03:32	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment designated to PENANG BRANCH.	
Tue, 05 Dec 2017 14:02:44	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment departed from/to KUALA LUMPUR (LOGISTICS HUB), MALAYSIA station.	
Tue, 05 Dec 2017 16:00:00	PENANG BRANCH, MALAYSIA	Shipment is out for despatch by PENBC006.	
Wed, 06 Dec 2017 02:03:57	PENANG BRANCH, MALAYSIA	Shipment arrived at PENANG BRANCH station.	
Wed, 06 Dec 2017 09:46:49	PENANG BRANCH, MALAYSIA	DELIVERED : ANIS ZAWANY SHIPMENT DELIVERED	

Step 5: Track the tracking number at Pos Laju website.

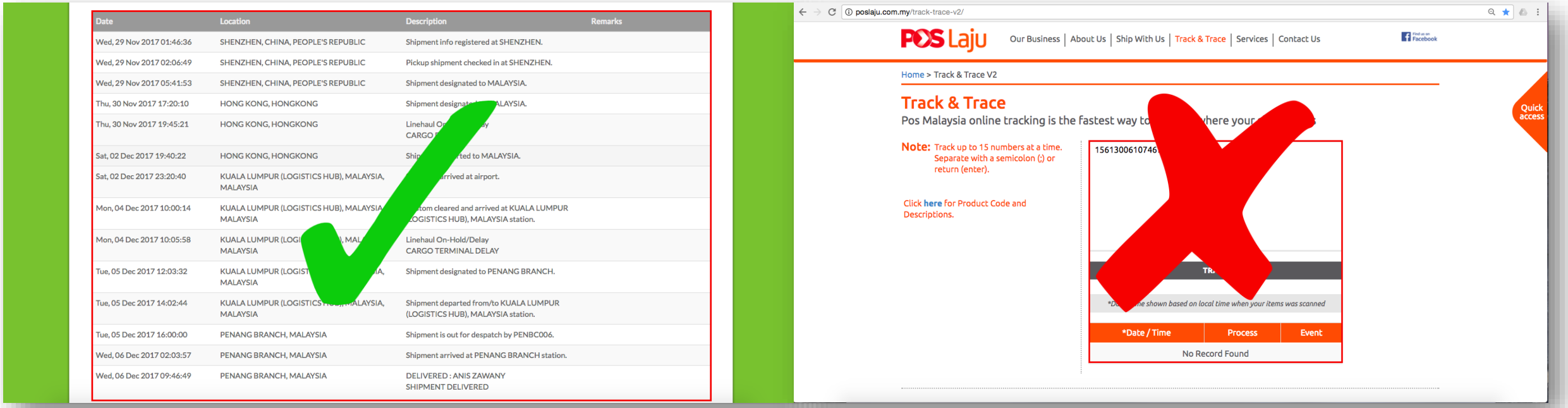
1. Open Pos Laju track and trace website at http://poslaju.com.my/track-trace-v2/

2. Tracking the tracking number.

3. The Status will mention **“No Record Found”.**



Suitable for **“Seller Fleet”**



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Mon, 04 Dec 2017 10:05:58	KUALA LUMPUR (LOGI), MAL MALAYSIA	Linehaul On-Hold/Delay CARGO TERMINAL DELAY	
Tue, 05 Dec 2017 12:03:32	KUALA LUMPUR (LOGIST IA, MALAYSIA	Shipment designated to PENANG BRANCH.	
Tue, 05 Dec 2017 14:02:44	KUALA LUMPUR (LOGISTICS ALAYSIA, MALAYSIA	Shipment departed from/to KUALA LUMPUR (LOGISTICS HUB), MALAYSIA station.	
Tue, 05 Dec 2017 16:00:00	PENANG BRANCH, MALAYSIA	Shipment is out for despatch by PENBC006.	
Wed, 06 Dec 2017 02:03:57	PENANG BRANCH, MALAYSIA	Shipment arrived at PENANG BRANCH station.	
Wed, 06 Dec 2017 09:46:49	PENANG BRANCH, MALAYSIA	DELIVERED : ANIS ZAWANY SHIPMENT DELIVERED	

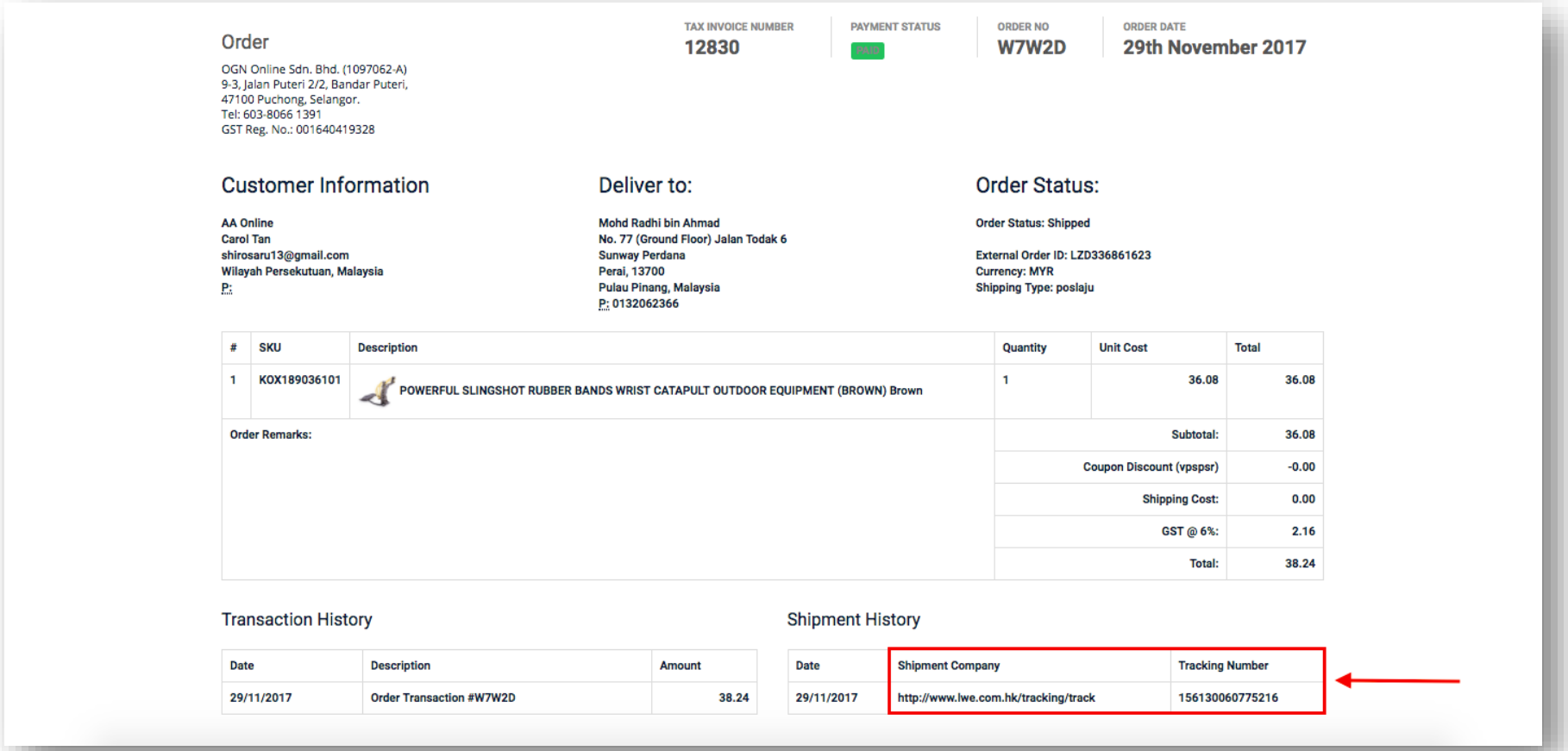
When the tracking number is not appear in Pos Laju. that’s mean the tracking number is suitable for **“Seller Fleet”.**

HOW TO KNOW WHEN TO USE SELLER POS LAJU?

Step 1: Check the update **“tracking number”.**

① Go to your order.

② Copy the tracking number and track the tracking number at **“shipment company”** url given.



Order

OGN Online Sdn. Bhd. (1097062-A)
9-3, Jalan Puteri 2/2, Bandar Puteri,
47100 Puchong, Selangor.
Tel: 603-8066 1391
GST Reg. No.: 001640419328

TAX INVOICE NUMBER	PAYMENT STATUS	ORDER NO	ORDER DATE
12830	PAID	W7W2D	29th November 2017

Customer Information

AA Online
Carol Tan
shirosaru13@gmail.com
Wilayah Persekutuan, Malaysia
P:

Deliver to:

Mohd Radhi bin Ahmad
No. 77 (Ground Floor) Jalan Todak 6
Sunway Perdana
Perai, 13700
Pulau Pinang, Malaysia
P: 0132062366

Order Status:

Order Status: Shipped

External Order ID: LZD336861623
Currency: MYR
Shipping Type: poslaju

#	SKU	Description	Quantity	Unit Cost	Total
1	KOX189036101	POWERFUL SLINGSHOT RUBBER BANDS WRIST CATAPULT OUTDOOR EQUIPMENT (BROWN) Brown	1	36.08	36.08

Order Remarks:

Subtotal:	36.08
Coupon Discount (vpspsr)	-0.00
Shipping Cost:	0.00
GST @ 6%:	2.16
Total:	38.24

Transaction History

Date	Description	Amount
29/11/2017	Order Transaction #W7W2D	38.24

Shipment History

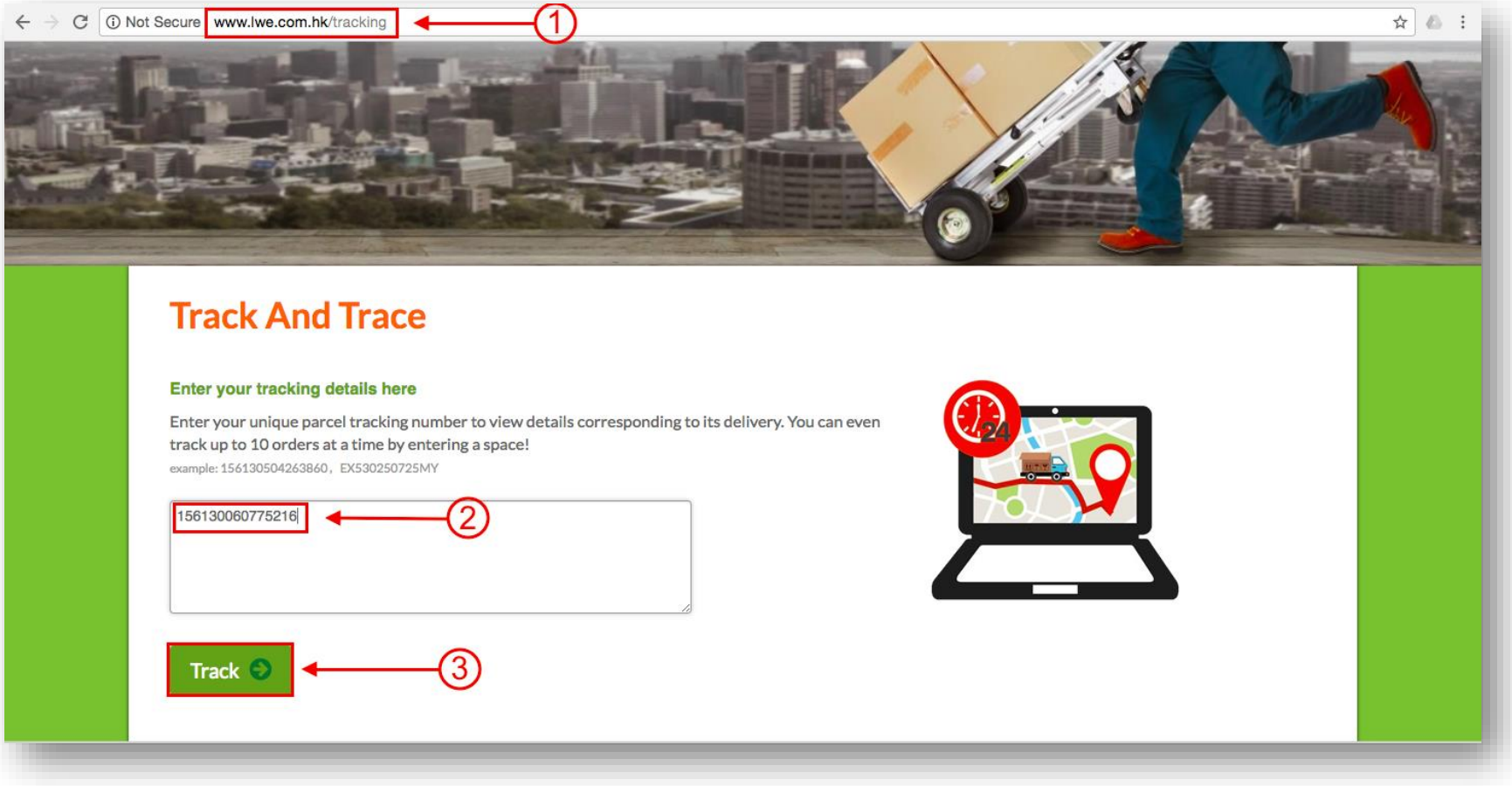
Date	Shipment Company	Tracking Number
29/11/2017	http://www.lwe.com.hk/tracking/track	156130060775216

Step 2: Track the tracking number at the **“shipment company”** url given

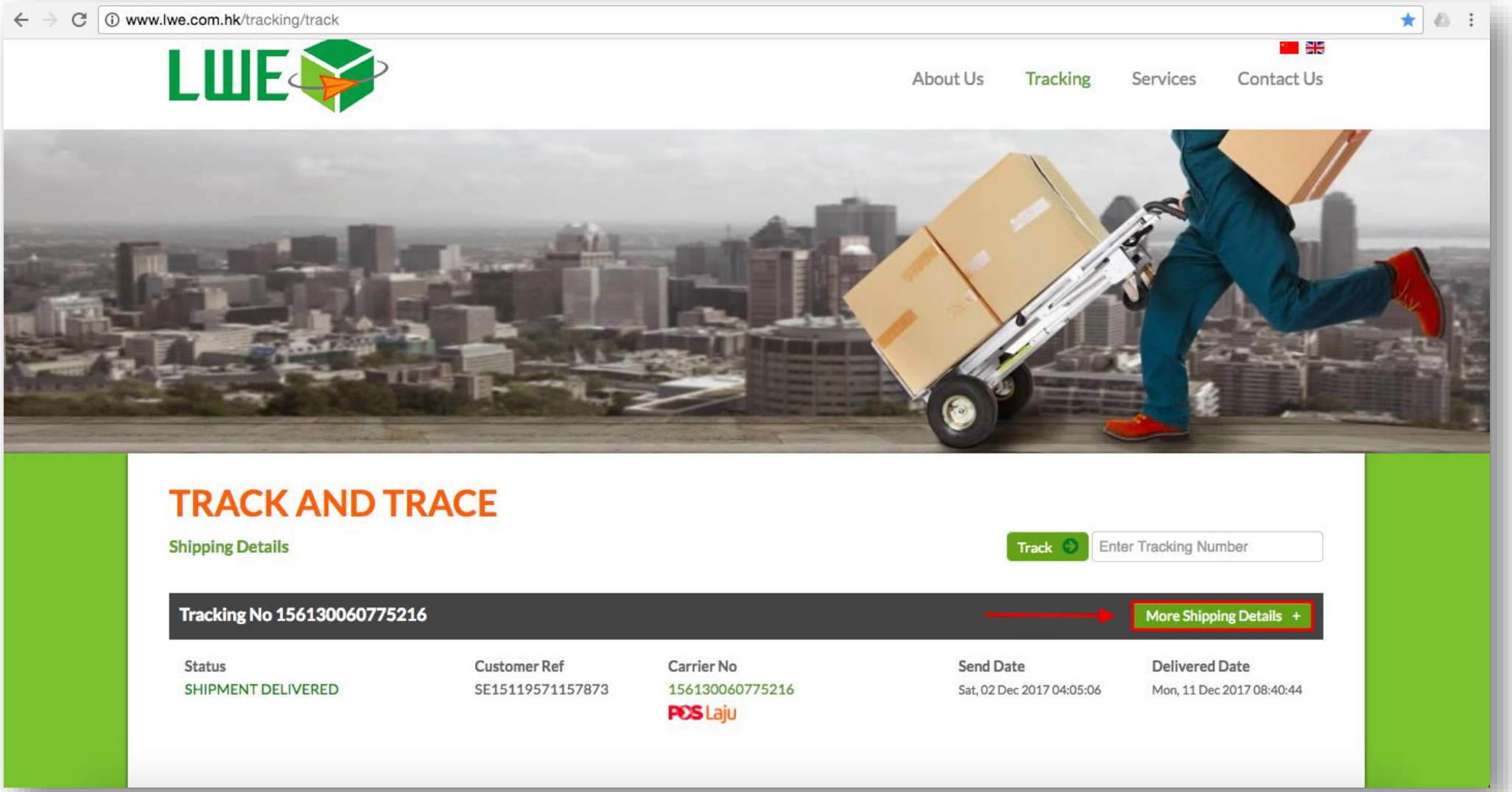
① Search the **“URL”** given.

② Paste the tracking number.

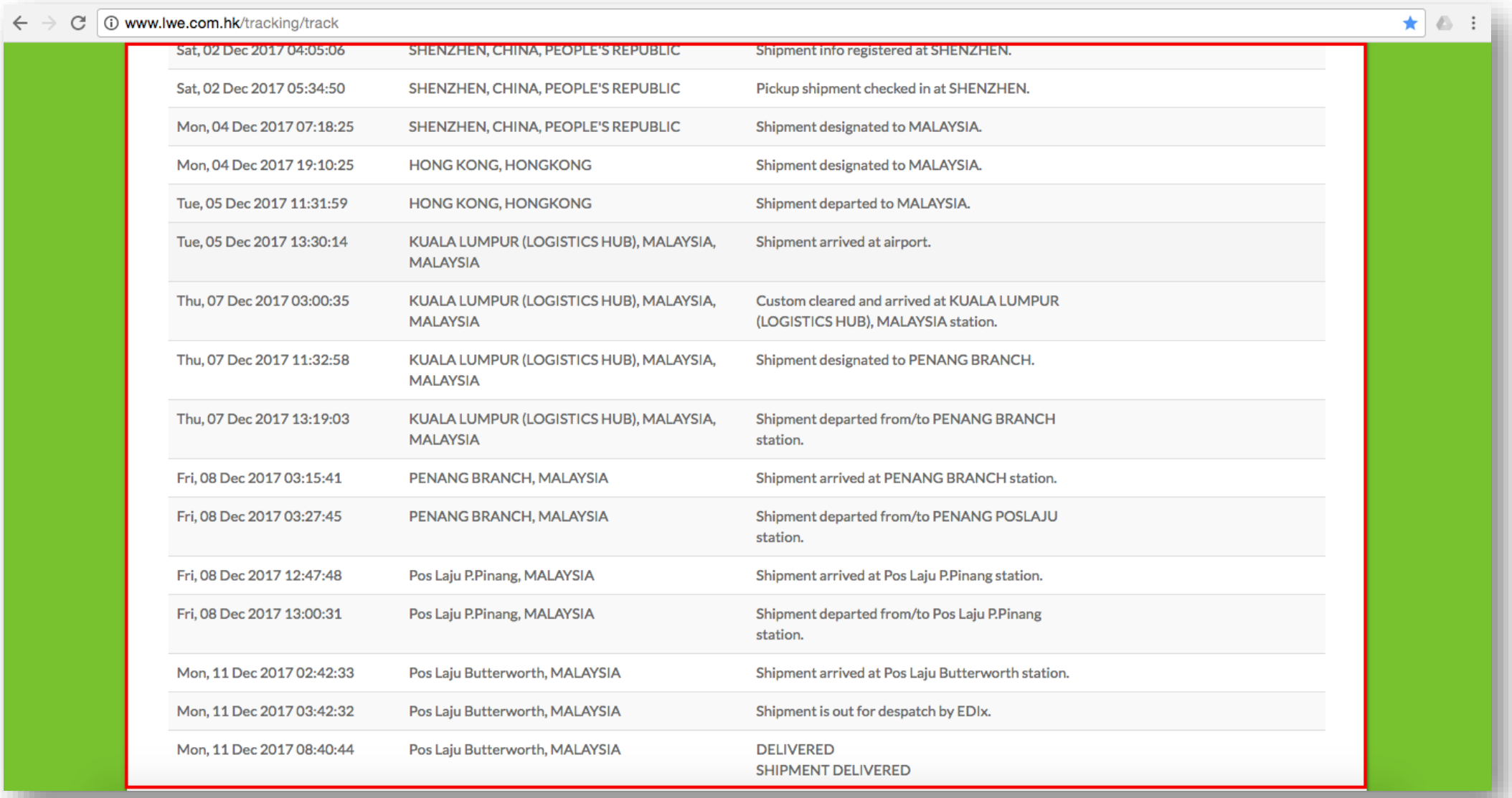
③ Click **“Track”** Button.



Step 3: Click **“more shipping details”** button.



Step 4: complete shipping details will appear.



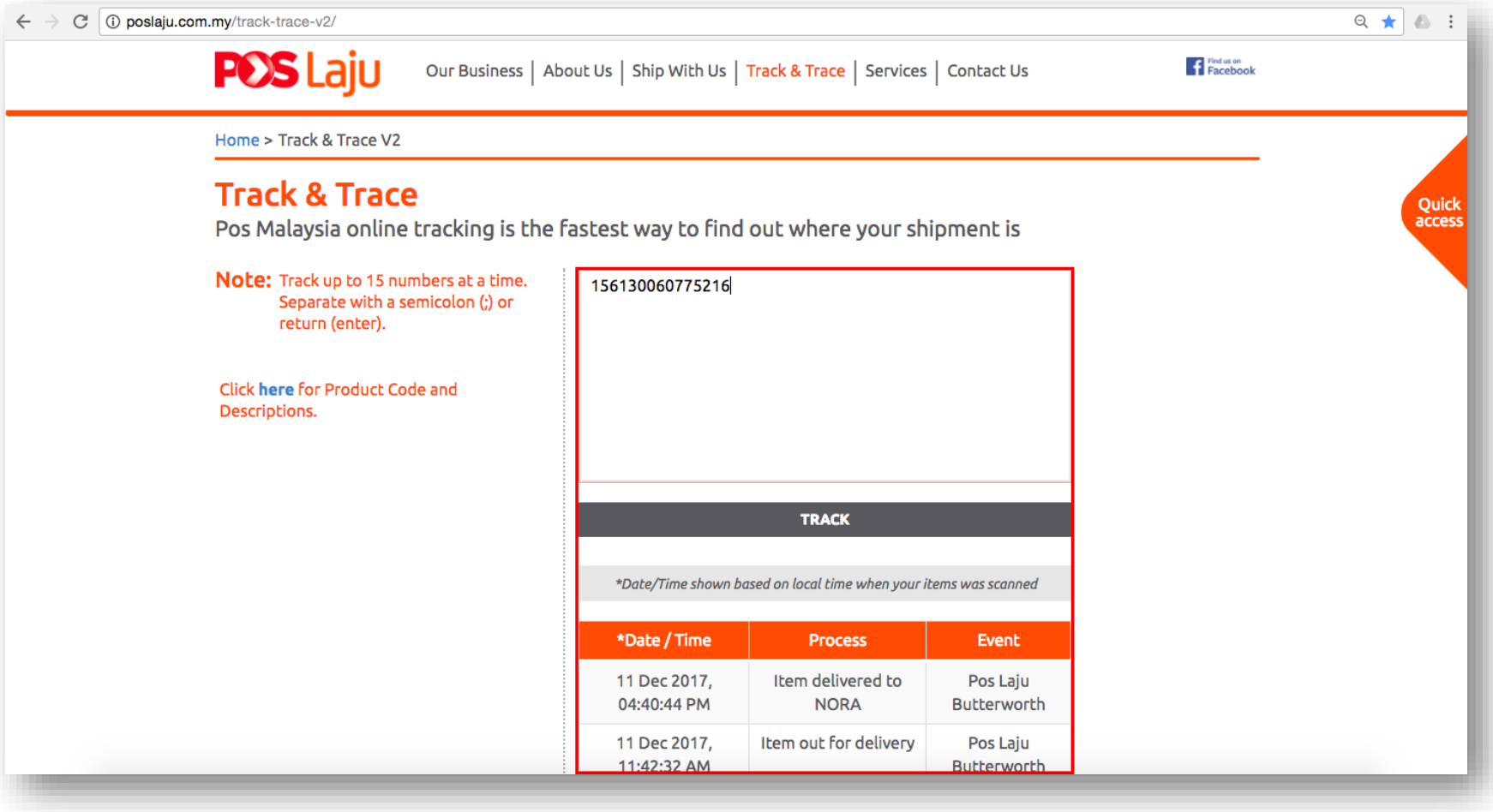
Sat, 02 Dec 2017 04:05:06	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Shipment info registered at SHENZHEN.
Sat, 02 Dec 2017 05:34:50	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Pickup shipment checked in at SHENZHEN.
Mon, 04 Dec 2017 07:18:25	SHENZHEN, CHINA, PEOPLE'S REPUBLIC	Shipment designated to MALAYSIA.
Mon, 04 Dec 2017 19:10:25	HONG KONG, HONGKONG	Shipment designated to MALAYSIA.
Tue, 05 Dec 2017 11:31:59	HONG KONG, HONGKONG	Shipment departed to MALAYSIA.
Tue, 05 Dec 2017 13:30:14	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment arrived at airport.
Thu, 07 Dec 2017 03:00:35	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Custom cleared and arrived at KUALA LUMPUR (LOGISTICS HUB), MALAYSIA station.
Thu, 07 Dec 2017 11:32:58	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment designated to PENANG BRANCH.
Thu, 07 Dec 2017 13:19:03	KUALA LUMPUR (LOGISTICS HUB), MALAYSIA, MALAYSIA	Shipment departed from/to PENANG BRANCH station.
Fri, 08 Dec 2017 03:15:41	PENANG BRANCH, MALAYSIA	Shipment arrived at PENANG BRANCH station.
Fri, 08 Dec 2017 03:27:45	PENANG BRANCH, MALAYSIA	Shipment departed from/to PENANG POSLAJU station.
Fri, 08 Dec 2017 12:47:48	Pos Laju P.Pinang, MALAYSIA	Shipment arrived at Pos Laju P.Pinang station.
Fri, 08 Dec 2017 13:00:31	Pos Laju P.Pinang, MALAYSIA	Shipment departed from/to Pos Laju P.Pinang station.
Mon, 11 Dec 2017 02:42:33	Pos Laju Butterworth, MALAYSIA	Shipment arrived at Pos Laju Butterworth station.
Mon, 11 Dec 2017 03:42:32	Pos Laju Butterworth, MALAYSIA	Shipment is out for despatch by EDIx.
Mon, 11 Dec 2017 08:40:44	Pos Laju Butterworth, MALAYSIA	DELIVERED SHIPMENT DELIVERED

Step 5: Track the tracking number at Pos Laju website.

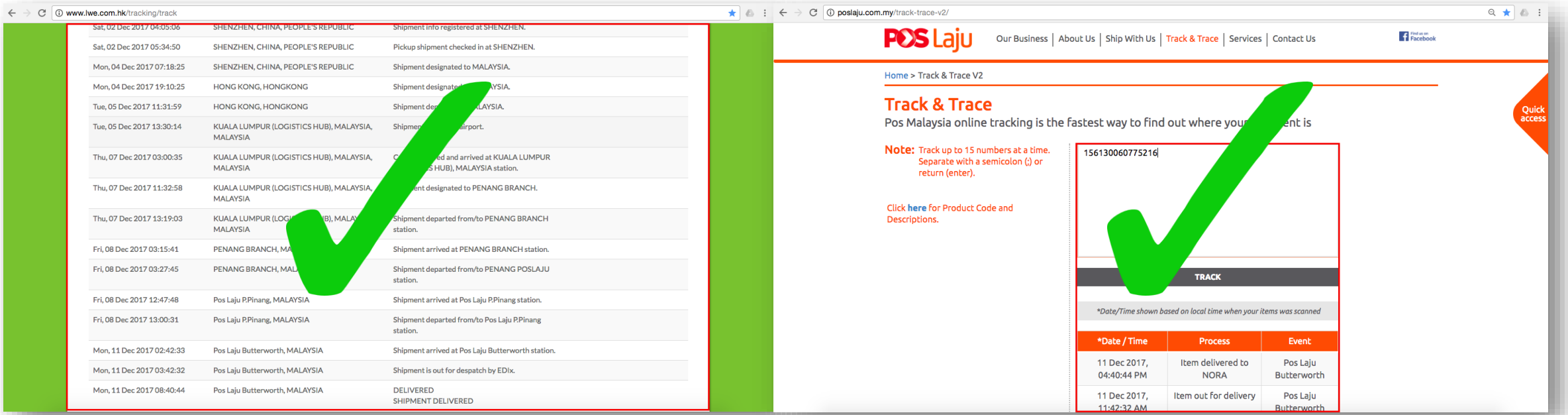
① Open Pos Laju track and trace website at http://poslaju.com.my/track-trace-v2/

② Tracking the tracking number.

③ The Status will mention **“No Record Found”**.



Suitable for **“Seller Pos Laju”.**

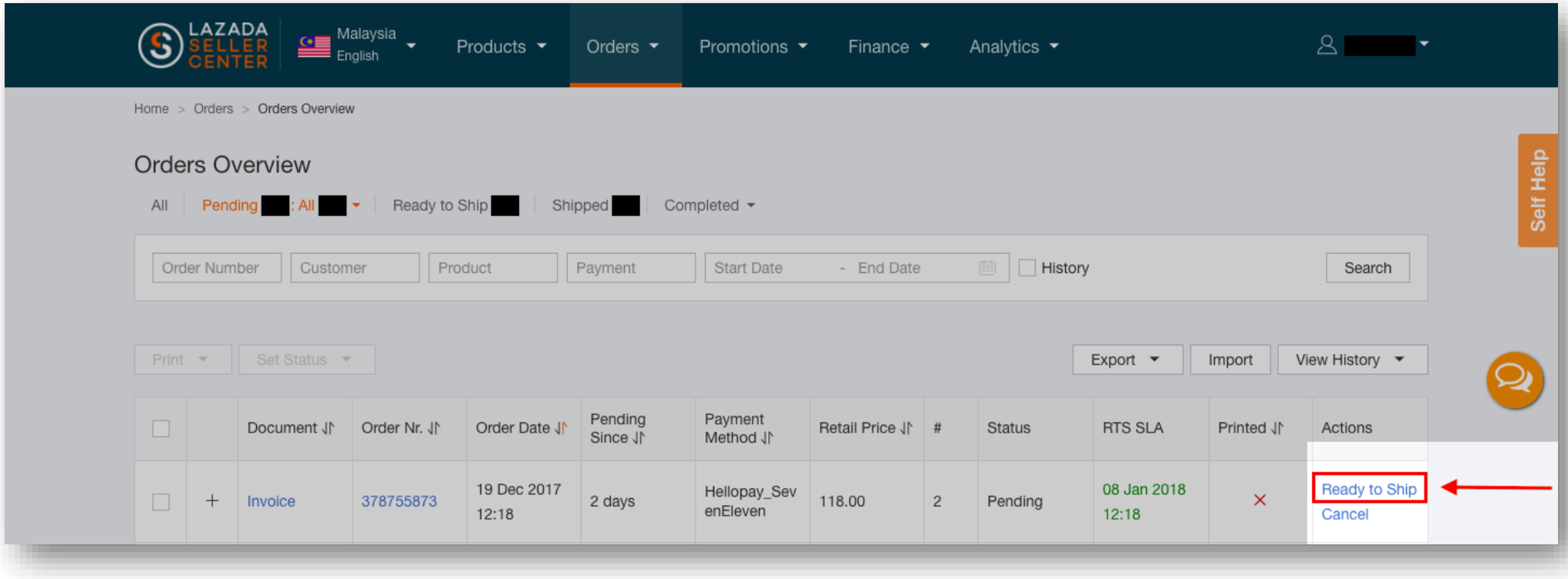


When the tracking number appear in Pos Laju. that’s mean the tracking number is suitable for “Seller Pos Laju”

UPDATE “READY TO SHIP”
[LAZADA]

Step 1: Track the tracking number.

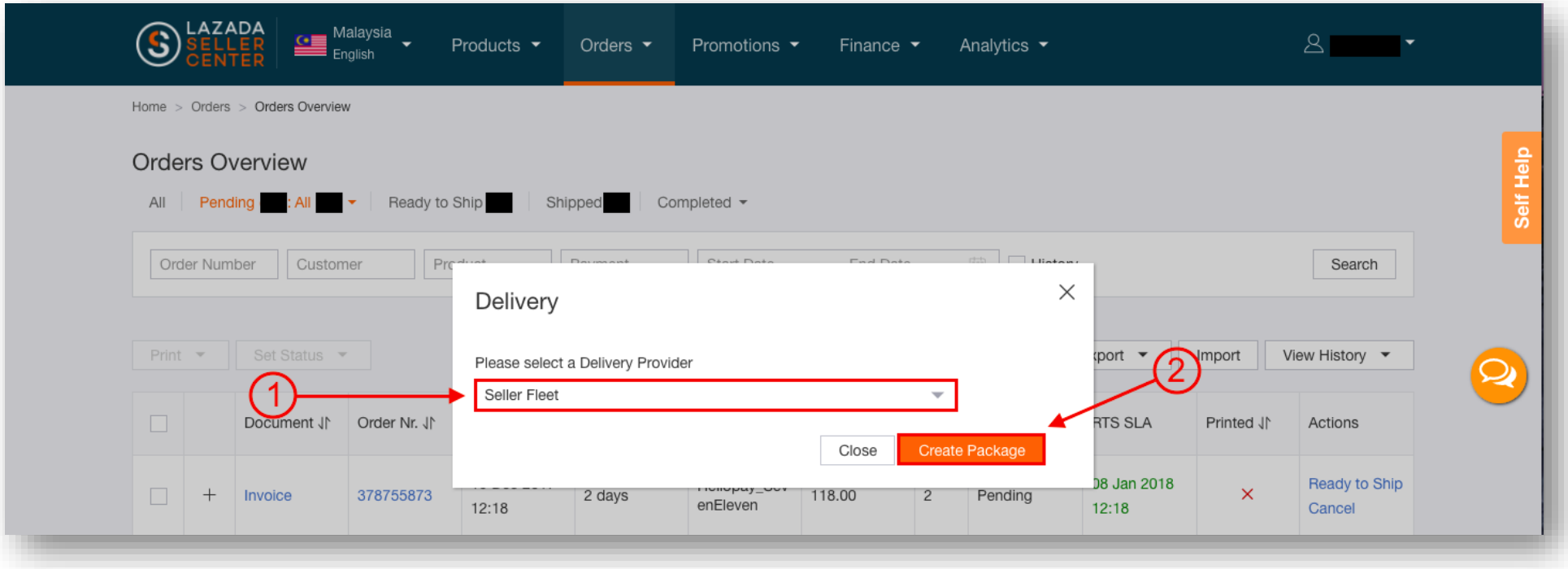
Note:
Make sure the status already arrive Malaysia then you can click the **“Ready To Ship”** button.



Step 2: Choose a **“Delivery Provide”**

① Choose **“Seller Fleet”.**

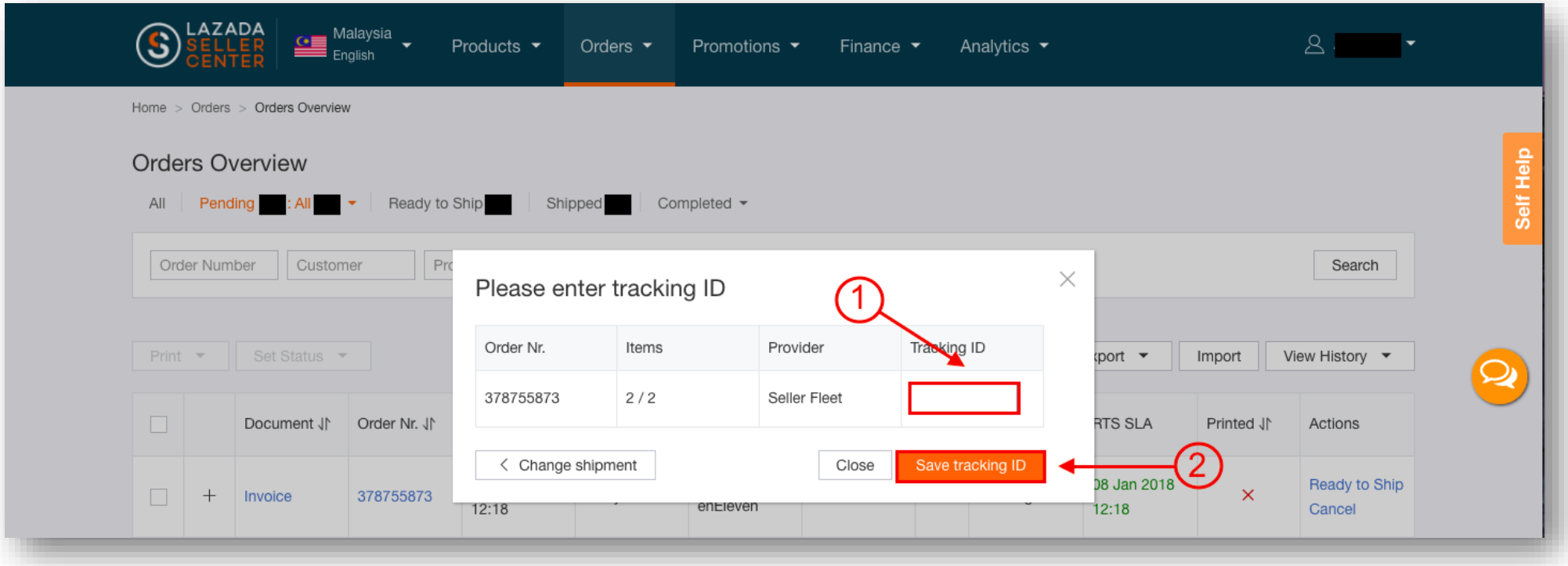
② Click **“Create Package”** button.



Step 3: Enter tracking ID

① Fill up the **“Tracking Number”.**

② Click **“Save tracking ID”.**



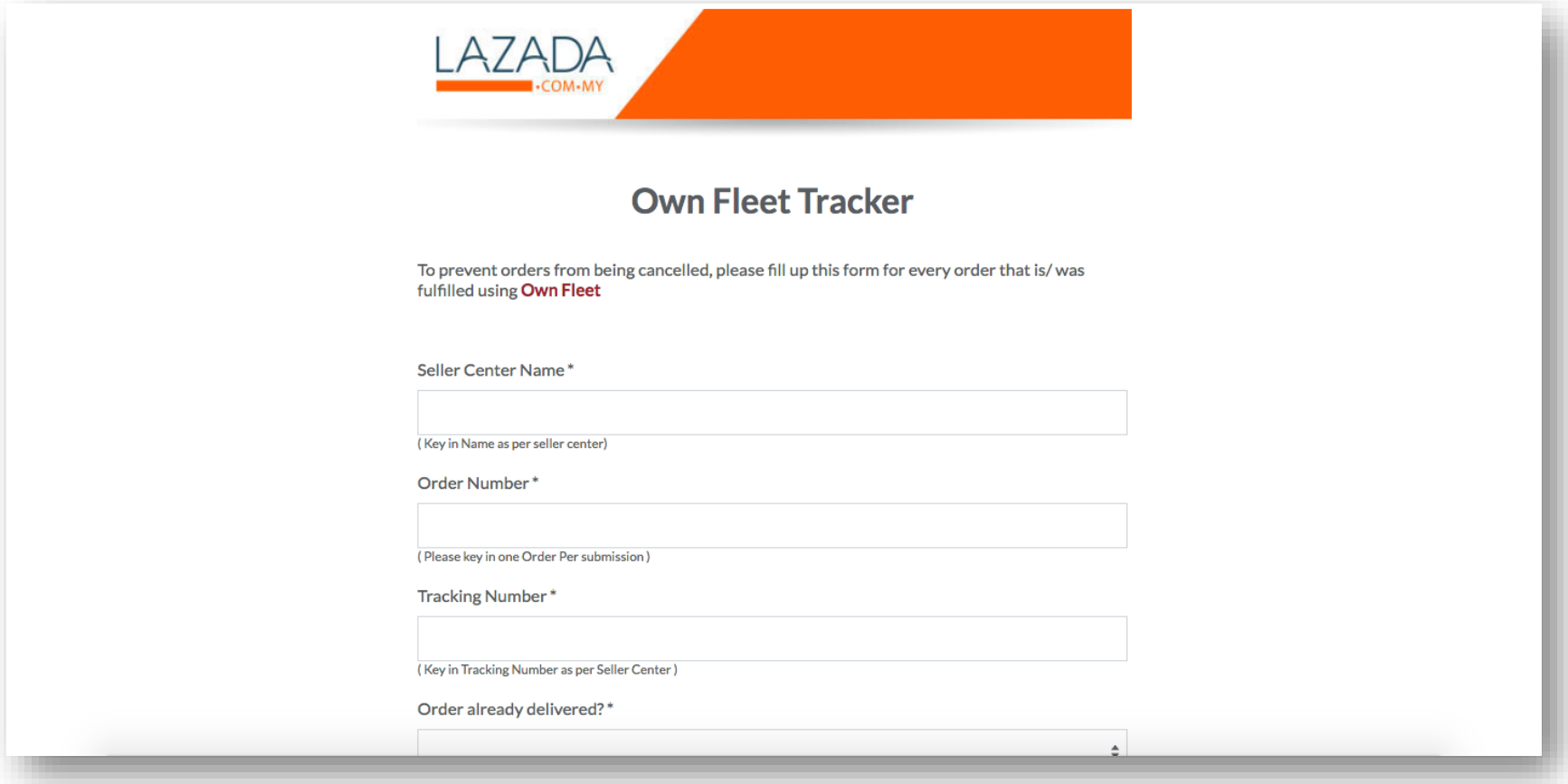
STEP 4: THE ORDER STATUS WILL CHANGE TO “READY TO SHIP”

Step 5: Own Fleet Tracker

Note:

1 To prevent orders from being cancelled, please fill up this form for every order that is/was fullfilled using own fleet.

2 Url: https://lazadacontent.formstack.com/forms/my_own_fleet_tracker



CONGRATULATION!!

Now you already know when to use Lazada Seller Fleet/Seller Pos Laju

FOR ANY INQUIRES

LAZADA
Effortless Shopping

PARTNER SUPPORT

03-27252925

Kumoten®

CUSTOMER SUPPORT

019-3310990 (LISA)